



MASSACHUSETTS EMERGENCY MANAGEMENT AGENCY

State Emergency Operations Center

2011 October 29 Snowstorm

SITUATION REPORT #5

10/31/2011 1200

Full Activation

For additional information regarding this situation report, contact Massachusetts Emergency Management Agency (MEMA) Operations by phone at (508) 820-2000/(800) 982-6846 or by fax at (508) 820-2030. Situation Reports will be updated as necessary.

SITUATION:

Over half a million customers remain without power, numerous roads are blocked by downed trees and power lines, and this morning approximately 1,300 people were in 38 shelters after a major winter storm impacted Massachusetts this weekend. Local, state, and private-sector workers are deployed throughout the state to begin the process of restoring power to homes, businesses, and critical infrastructure and clearing debris from roadways. The gubernatorial State of Emergency declared Saturday evening remains in effect.

In order to coordinate the response to this event, MEMA has activated the State Emergency Operations Center (SEOC) in Framingham and will remain activated 24/7. The Region 3/4 EOC at MEMA's Agawam office reopened this morning at 6:00AM.

Liaisons from the following agencies are present today in the SEOC:

- Massachusetts Emergency Management Agency
- Federal Emergency Management Agency
- Federal Incident Management Assistance Team (IMAT)
- American Red Cross
- Dept. of Conservation and Recreation
- Dept. of Public Utilities
- MA Dept. of Public Health
- MA National Guard
- MA State Police
- National Grid
- NStar
- Unitil
- EOPSS - OTIS

- Operational Services Division
- Secretary of State's Citizens Information Service
- Massachusetts Department of Agriculture

WEATHER:

Weather Forecast:

A warming trend is forecast for the next few days with temperatures in the upper 40's and lower 50's during the day and nighttime temperatures above freezing. Mostly sunny skies are forecast for this afternoon, with highs in the mid 40s and west winds around 5 mph. Mostly cloudy overnight, with near steady temperatures in the upper 30s.

Please see the National Weather Service website at www.weather.gov for additional details.

FEDERAL DISASTER ASSISTANCE

Earlier this afternoon, Governor Patrick formally asked the President to issue an Emergency Declaration for the 8 counties that were hardest hit by the winter storm. If approved, the Declaration will provide Direct Federal Assistance and reimbursement for Category B Emergency Protective Measures.

BRIEFINGS

Today, Governor Patrick was briefed at MEMA on the storm response. The Governor then held a press conference to provide updates to the media/public.

Today at 11:30 AM, MEMA and the Department of Public Utilities briefed state representatives and senators on the storm response.

Today at 3 PM, MEMA will lead a conference call briefing for local emergency management directors and public safety officials.

POWER RESTORATION:

2:00 PM Customer Outage Numbers:

- NSTAR: 37,884
- National Grid: 317,266
- WMECO: 116,827
- Unitil (FG&E): 17,585
- Total: **489,562**

The four major utility companies briefed the Governor this morning on restoration activities and progress. During the briefing, the companies indicated that they are hoping to see a 50% reduction in outages by the end of the day today.

POWER OUTAGES BY COMMUNITY

<u>COMMUNITY</u>	<u>CUSTOMER TOTAL</u>	<u>CUSTOMER OUTAGES</u>	<u>%</u>	<u>UTILITY</u>
AGAWAM	12852	10955	85.24	WMECO
AMHERST	10300	6853	66.53	WMECO
ASHFIELD	980	3	0.31	WMECO
BERNARDSTON	1090	1090	100.18	WMECO
BLANDFORD	681	23	3.38	WMECO
BUCKLAND	1000	57	5.7	WMECO
CHESTER	66	61	92.42	WMECO
CHESTERFIELD	666	6	0.9	WMECO
CHICOPEE	32	25	78.13	WMECO
COLRAIN	918	16	1.74	WMECO
CONWAY	911	27	2.96	WMECO
DEERFIELD	2694	1765	65.52	WMECO
EAST LONGMEADOW	3	2	66.67	WMECO
EASTHAMPTON	8125	8125	100.76	WMECO
ERVING	420	167	39.76	WMECO
GILL	703	703	100.85	WMECO
GRANVILLE	768	768	100.78	WMECO
GREENFIELD	9255	2191	23.67	WMECO
HADLEY	2899	1348	46.5	WMECO
HATFIELD	1816	1816	100.5	WMECO
HUNTINGTON	1122	664	59.18	WMECO
LEVERETT	889	889	101.12	WMECO
LEYDEN	360	2	0.56	WMECO
LONGMEADOW	5979	5979	101.79	WMECO
LUDLOW	9130	7798	85.41	WMECO
MIDDLEFIELD	322	1	0.31	WMECO
MONTAGUE	4469	2630	58.85	WMECO
MONTGOMERY	375	374	99.73	WMECO
NORTHFIELD	1555	1162	74.73	WMECO
PELHAM	628	272	43.31	WMECO
PLAINFIELD	391	1	0.26	WMECO
RUSSELL	363	213	58.68	WMECO
SHELBURNE	1146	145	12.65	WMECO
SHUTESBURY	44	43	97.73	WMECO
SOUTHAMPTON	2463	2463	101.5	WMECO
SOUTHWICK	4337	4088	94.26	WMECO
SPRINGFIELD	63812	41815	65.53	WMECO
SUNDERLAND	1672	1006	60.17	WMECO
TOLLAND	557	2	0.36	WMECO
WEST SPRINGFIELD	12645	9183	72.62	WMECO
WESTFIELD	18	2	11.11	WMECO
WESTHAMPTON	832	93	11.18	WMECO
WHATELY	712	572	80.34	WMECO

WILBRAHAM	3	1	33.33	WMECO
WORTHINGTON	709	5	0.71	WMECO
WMECO TOTAL:	170712	115404		

<u>COMMUNITY</u>	<u>CUSTOMER TOTAL</u>	<u>CUSTOMER OUTAGES</u>	<u>%</u>	<u>UTILITY</u>
ALFORD	366	3	0.82%	NGRID
AMESBURY	7741	3262	42.14%	NGRID
ANDOVER	13447	9,994	74.32%	NGRID
ATHOL	5636	4700	83.39%	NGRID
ATTLEBORO	19309	882	4.57%	NGRID
AUBURN	7597	6380	83.98%	NGRID
AYER	3824	3543	92.65%	NGRID
BARRE	2386	2353	98.62%	NGRID
BELCHERTOWN	6490	6175	95.15%	NGRID
BELLINGHAM	5337	839	15.72%	NGRID
BERLIN	1325	1324	99.92%	NGRID
BEVERLY	18229	15	0.08%	NGRID
BILLERICA	16112	13391	83.11%	NGRID
BLACKSTONE	3790	46	1.21%	NGRID
BOLTON	1912	1912	100.00%	NGRID
BOXFORD	3006	1526	50.77%	NGRID
BRIMFIELD	1736	1736	100.00%	NGRID
BROCKTON	37730	12	0.03%	NGRID
BROOKFIELD	1659	1277	76.97%	NGRID
CHARLTON	5444	4898	89.97%	NGRID
CHELMSFORD	15372	13744	89.41%	NGRID
CLINTON	6818	2819	41.35%	NGRID
COHASSET	3461	1	0.03%	NGRID
DOUGLAS	3769	3155	83.71%	NGRID
DRACUT	12672	9746	76.91%	NGRID
DUDLEY	4832	1932	39.98%	NGRID
DUNSTABLE	1220	188	15.41%	NGRID
EAST BROOKFIELD	1080	1080	100.00%	NGRID
EAST LONGMEADOW	6571	6547	99.63%	NGRID
EASTON	9303	215	2.31%	NGRID
EGREMONT	1039	157	15.11%	NGRID
ERVING	405	405	100.00%	NGRID
ESSEX	1990	1	0.05%	NGRID
FOXBOROUGH	7816	7116	91.04%	NGRID
FRANKLIN	12708	6614	52.05%	NGRID
GARDNER	9760	124	1.27%	NGRID
GLOUCESTER	16161	20	0.12%	NGRID
GOSHEN	645	645	100.00%	NGRID
GRAFTON	8013	5310	66.27%	NGRID
GRANBY	2595	980	37.76%	NGRID
GREAT BARRINGTON	4464	252	5.65%	NGRID

HAMILTON	3083	23	0.75%	NGRID
HAMPDEN	2124	2124	100.00%	NGRID
HANSON	4022	1	0.02%	NGRID
HARDWICK	1403	1403	100.00%	NGRID
HARVARD	2261	2261	100.00%	NGRID
HAVERHILL	27396	5200	18.98%	NGRID
HOLLAND	1482	1482	100.00%	NGRID
HOPEDALE	2451	23	0.94%	NGRID
HUBBARDSTON	1871	513	27.42%	NGRID
LANCASTER	2917	2722	93.32%	NGRID
LAWRENCE	27978	1595	5.70%	NGRID
LEICESTER	4555	2496	54.80%	NGRID
LENOX	3048	71	2.33%	NGRID
LEOMINSTER	18869	12833	68.01%	NGRID
LOWELL	41526	11962	28.81%	NGRID
LYNN	36680	21	0.06%	NGRID
MALDEN	25588	1	0.00%	NGRID
MARLBOROUGH	18200	10450	57.42%	NGRID
MEDFORD	24493	3	0.01%	NGRID
MELROSE	11999	1	0.01%	NGRID
MENDON	2428	31	1.28%	NGRID
METHUEN	19715	4533	22.99%	NGRID
MILFORD	12476	1000	8.02%	NGRID
MILLBURY	6095	2235	36.67%	NGRID
MILLVILLE	1268	18	1.42%	NGRID
MONSON	3743	3699	98.82%	NGRID
MONTEREY	931	66	7.09%	NGRID
MOUNT WASHINGTON	175	75	42.86%	NGRID
NEW BRAintree	458	458	100.00%	NGRID
NEW MARLBORO	1160	63	5.43%	NGRID
NEW SALEM	505	504	99.80%	NGRID
NEWBURY	3281	1376	41.94%	NGRID
NEWBURYPORT	9701	2214	22.82%	NGRID
NORTH ANDOVER	12033	5315	44.17%	NGRID
NORTH BROOKFIELD	2246	2135	95.06%	NGRID
NORTHAMPTON	14481	14469	99.92%	NGRID
NORTHBOROUGH	6473	4055	62.64%	NGRID
NORTHBRIDGE	6831	595	8.71%	NGRID
NORTON	7362	844	11.46%	NGRID
OAKHAM	934	934	100.00%	NGRID
ORANGE	3989	3980	99.77%	NGRID
OXFORD	6135	3180	51.83%	NGRID
PALMER	6333	4533	71.58%	NGRID
PEPPERELL	4824	3470	71.93%	NGRID
PETERSHAM	635	623	98.11%	NGRID
PHILLIPSTON	895	883	98.66%	NGRID
PLAINVILLE	4247	736	17.33%	NGRID

REHOBOTH	4906	159	3.24%	NGRID
ROCKPORT	4941	9	0.18%	NGRID
ROYALSTON	700	302	43.14%	NGRID
RUTLAND	3332	903	27.10%	NGRID
SALEM	19148	6	0.03%	NGRID
SALISBURY	4985	1692	33.94%	NGRID
SAUGUS	11677	3	0.03%	NGRID
SCITUATE	8029	1	0.01%	NGRID
SEEKONK	6289	172	2.73%	NGRID
SHEFFIELD	2122	663	31.24%	NGRID
SHIRLEY	2740	2344	85.55%	NGRID
SHUTESBURY	856	284	33.18%	NGRID
SOUTHBOROUGH	4020	3702	92.09%	NGRID
SOUTHBRIDGE	8110	3724	45.92%	NGRID
SPENCER	5718	2707	47.34%	NGRID
STOCKBRIDGE	1858	79	4.25%	NGRID
STOUGHTON	11887	165	1.39%	NGRID
STURBRIDGE	4718	4028	85.38%	NGRID
SUTTON	3865	1899	49.13%	NGRID
TEWKSBURY	12442	5995	48.18%	NGRID
TOPSFIELD	2631	363	13.80%	NGRID
TYNGSBOROUGH	4966	4903	98.73%	NGRID
UPTON	3008	1684	55.98%	NGRID
UXBRIDGE	5912	205	3.47%	NGRID
WALES	996	996	100.00%	NGRID
WARE	4991	3568	71.49%	NGRID
WARREN	2340	2340	100.00%	NGRID
WARWICK	440	438	99.55%	NGRID
WEBSTER	8819	1395	15.82%	NGRID
WENDELL	480	295	61.46%	NGRID
WENHAM	1506	3	0.20%	NGRID
WEST BRIDGEWATER	3370	6	0.18%	NGRID
WEST BROOKFIELD	1856	1192	64.22%	NGRID
WEST NEWBURY	1698	1698	100.00%	NGRID
WESTBOROUGH	7948	4576	57.57%	NGRID
WESTFORD	9010	7883	87.49%	NGRID
WESTMINSTER	3289	338	10.28%	NGRID
WILBRAHAM	5970	5970	100.00%	NGRID
WILLIAMSBURG	1437	1437	100.00%	NGRID
WINCHENDON	4307	6	0.14%	NGRID
WORCESTER	76230	21801	28.60%	NGRID
WRENTHAM	4644	4358	93.84%	NGRID
NGRID TOTAL:	973261	336820	34.41%	

<u>COMMUNITY</u>	<u>CUSTOMER</u> <u>TOTAL</u>	<u>CUSTOMER</u> <u>OUTAGES</u>	<u>%</u>	<u>UTILITY</u>
Plymouth	28,590	25	<1%	NSTAR

Bourne	7,102	1	<1%	NSTAR
Falmouth	26,705	18	<1%	NSTAR
Sandwich	9,222	75	<1%	NSTAR
Barnstable	17,224	176	1.00%	NSTAR
Dennis	16,694	398	2.40%	NSTAR
Hyannis	14,959	383	2.60%	NSTAR
Mashpee	11,341	77	<1%	NSTAR
Yarmouth	16,258	298	1.83%	NSTAR
Boston	265,386	89	<1%	NSTAR
Brookline	25,431	14	<1%	NSTAR
Milton	10,223	2	<1%	NSTAR
New Bedford	45,993	5	<1%	NSTAR
Westport	5,465	4	<1%	NSTAR
Marshfield	11,988	2	<1%	NSTAR
Brewster	8,782	301	3.43%	NSTAR
Chatham	11,124	78	<1%	NSTAR
Eastham	3,616	19	<1%	NSTAR
Harwich	10,888	218	2%	NSTAR
Orleans	6,598	160	2.42%	NSTAR
Provincetown	5,580	8	<1%	NSTAR
Truro	3,387	11	<1%	NSTAR
Wellfleet	4,637	51	1.10%	NSTAR
Arlington	20,983	497	2.37%	NSTAR
Billerica	4	4	100%	NSTAR
Boston	25,004	15	<1%	NSTAR
Cambridge	50,447	42	<1%	NSTAR
Somerville	36,403	50	<1%	NSTAR
Stoneham	10,571	377	3.57%	NSTAR
Winchester	8,438	552	6.54%	NSTAR
Woburn	19,924	536	2.69%	NSTAR
Acton	9,638	2,206	22.90%	NSTAR
Ashland	7,318	617	8.40%	NSTAR
Framingham	29,625	3,881	13.10%	NSTAR
Holliston	5,962	1,335	22.39%	NSTAR
Hopkinton	5,841	582	9.96%	NSTAR
Maynard	4,901	219	4.47%	NSTAR
Natick	16,226	1,308	8.10%	NSTAR
Sherborn	1,737	442	25.45%	NSTAR
Southboro	2	1	50%	NSTAR
Sudbury	6,798	1,849	27.20%	NSTAR
Wayland	5,405	1,325	24.51%	NSTAR
Edgartown	5,818	4	<1%	NSTAR
Bellingham	1,684	15	<1%	NSTAR
Canton	10,054	1,177	11.71%	NSTAR
Dedham	10,871	406	3.73%	NSTAR
Dover	2,189	1,483	67.75%	NSTAR
Medfield	4,772	1,290	27.03%	NSTAR

Medway	5,089	136	2.67%	NSTAR
Millis	3,603	86	2.39%	NSTAR
Norfolk	3,573	1,121	31.37%	NSTAR
Sharon	6,652	3,069	46.14%	NSTAR
Stoughton	84	19	22.62%	NSTAR
Walpole	10,190	1,352	13.27%	NSTAR
Westwood	5,609	1,679	29.93%	NSTAR
Bedford	6,002	1,963	39.37%	NSTAR
Burlington	11,263	2,459	21.80%	NSTAR
Carlisle	1,943	701	36.08%	NSTAR
Concord	26	9	34.62%	NSTAR
Lexington	13,121	4,595	35.00%	NSTAR
Lincoln	2,550	1,055	41.37%	NSTAR
Needham	12,171	949	7.80%	NSTAR
Newton	39,801	1,257	3.20%	NSTAR
Waltham	28,771	1,090	3.80%	NSTAR
Watertown	16,916	61	<1%	NSTAR
Weston	4,268	2,204	51.60%	NSTAR
NSTAR TOTAL:	1,039,440	46,431		

<u>COMMUNITY</u>	<u>CUSTOMER TOTAL</u>	<u>CUSTOMER OUTAGES</u>	<u>%</u>	<u>UTILITY</u>
Ashby	1371	33	2.4	UNITIL
Fitchburg	18764	172	0.9	UNITIL
Lunenburg	4650	40	0.9	UNITIL
Townsend	3825	12	0.3	UNITIL
UNITIL TOTAL:	28610	257		

SHELTERS:

The American Red Cross and numerous communities have opened shelters and warming centers in impacted areas. Information about the following open shelters has been reported to the SEOC:

Community	Shelter	Occupancy
Agawam	Agawam	
Athol	Athol Town Hall	20
Attleborough	LaSalette Shrine	5
Auburn	Auburn High	
Ayer	Ayer Warming Center	2
Bedford	12 Mudge Way	
Berlin	Berlin Municipal Building	4
Bernardston	Pioneer Valley School	
Billerica	Billerica Senior Center	40
Chicopee	Chicopee High School	

Dudley	Dudley Middle School	
Dunstable	Dunstable Fire Dept	0
East Longmeadow	Birchland Park School	
Erving	Erving Elementary School (Warming Center)	0
Fitchburg	Fitchburg Senior Center	8
Foxboro	Burrell Elementary School	46
Franklin	Remington/Jefferson Middle School	14
Hampden	Hampden	
Hatfield	Hatfield Elementary	20
Haverhill	Haverhill Citizen Center	0
Holyoke	War Memorial	8
Hudson	Farley School	6
Littleton	Littleton Public Safety Building	6
Lowell	Lowell Senior Center	40
Lunenburg	Turkey Hill Middle School	30
Marlborough	Marlborough Middle School	6
Maynard	Maynard Town Hall	
Methuen	Timoney School	5
Monson	Quarry Hill School	40
Northampton	Smith Vocational and Agricultural High School	174
Oakham	Fire Station	
Orange	Orange Armory	6
Palmer	Converse Middle School	40
Reading	Reading High School Field house	0
Salisbury	Harton Center Fire Station	
South Hadley	Mount Holyoke- Campus Center	200
Spencer	Knox Trail Junior High	40
Springfield	Springfield High School	
Sudbury	Senoir Center	1
Tewksbury	Tewksbury Senior Center	35
Turners Falls	Turners Falls High School	36
Tyngsborough	Tyngsborough Elementary School	14
Warren	Quaboag High School	
Wayland	Wayland MS	5
Westfod	Westford Blanchard Middle School	47
Whitcomb	Whitcomb MS	12
Worcester	Forest-Grove Middle School	12

Total Shelters Open : 47

Total Occupancy: 922+

RESOURCE REQUESTS:

Summary as of 12:00 PM today:

Assigned: 25

In Progress: 37

Closed: 44

Complete: 24

Total: 136

Request breakdown by community:

Generators

Amherst	Boxboro
E Longmeadow	Worcester
Agawam	Marlboro
Southampton	Monson
Westboro	
W Springfield	
Harvard	
Westfield	
Holland	

Heavy Equipment

Wilbraham
Holland
Palmer
Sturbridge
Ware
Oakham
Lancaster

Saw Crews

Oakham	Northboro	Harvard	Orange
Chicopee	Barre	New Braintree	Wilbraham
Grafton	Rutland	Lancaster	Westfield
Palmer	Southampton	Dunstable	Palmer
W Springfield	Ware	Sunderland	Greenfield
Douglas	Hubbardston	E Brookfield	Brimfield
Montague	Holland	Berlin	Deerfield
Northfield	Agawam	Oxford	Southwick
Springfield	Southbridge	Leominster	Sunderland
Amherst	Sutton	S Hadley	
Sturbridge	Hampden	Petersham	
Lunenburg	Easthampton	Pelham	

LOCAL STATES OF EMERGENCY DECLARED:

The following communities have declared a Local State of Emergency: Berlin, Chelmsford, Chesterfield, East Longmeadow, Easthampton, Erving, Gill, Goshen, Greenfield, Holden, Holland, Hubbardston, Leyden, Longmeadow, Marlborough, Northampton, Palmer, Royalston, Springfield, Sterling, Tewksbury, Ware, Westfield, Westford, West Springfield, West Newbury, and Worthington.

LOCAL SIGNIFICANT EVENTS:

- MEMA has been advised that one person has died, and at least 7 others treated, from what appears to be carbon monoxide poisoning. Public Health officials are cautioning the public to properly use and vent generators, and not to use gas stoves and appliances for home heating.
- All other reported local significant events have been captured as either road closures, power outages, or shelter information elsewhere in this report.

ESF REPORTS:

Debris Clearing Operations

MEMA has received 56 calls for debris clearance assistance. Twenty-eight (28) of those jobs are active; six (6) have been completed; nine (9) have been cancelled or re-assigned; and the remainder are in the process of tasking. MEMA is utilizing state and private resources to address all request as follows:

- DCR – 15
- MassDOT – 4
- MANG – 17
- Private – 17
- Other – 3

Crews are being made available for re-assignment as soon as current tasks are complete.

MA Dept. of Public Health (MDPH):

Hospitals

- Power has been restored at Cooley-Dickinson in Northampton, Wing Memorial Hospital in Palmer, and Baystate Mary Lane in Ware.
- HealthAlliance in Leominster, Nashoba Valley Medical Center in Ayer, Lowell General in Lowell remain on generator power, but none require assistance at this time.
- Medical Centers in Monson, Wilbraham, Belchertown and Ludlow all shut down for today

Long Term Care Facilities:

- We are currently checking on the status of the 53 facilities that reported being on generator power as of Sunday evening.

MA Dept. of Transportation (MassDOT):

All MassDOT - Highway Districts will continue post-storm related activities today, including debris clearance / removal and traffic signal monitoring, where power outages remain.

MassDOT has authorized Mass Army National Guard (MANG) for use of MassDOT - Highway Division fuel sites, if necessary, primarily in western mass.

MassDOT emergency support activities overnight included:

- District 2 - delivered one (1) light tower in East Longmeadow in support for shelter operations.

Highway District Road Closures - All closed due to downed trees and/or power lines

- D1 - Lenox

- Russell - Rte 20 at Rte 23 Westfield Rd.
- D2 - Northampton
 - Monson - Rte 32 south of Cedar Swamp Rd to Ct Line (Restriction on Trucks. Hangers in spots over roadway.)
 - New Salem - Rte 20 partially open to traffic in both directions
- D3 - Worcester
 - Boxborough - Route 111 at Harvard TL
- Grafton - Route 122 - Utility pole repair required - small detour in place
- D4 - Arlington
 - Haverhill - Rte 110 (at Whittier Rd.) remains closed due to downed wires and electric poll. Detour setup by NSTAR and Haverhill PD; no MassDOT assistance required.
- D5 - Taunton
 - no road closures reported
- D6 - Boston
 - no road closures reported

Other Incidents

District 3

- Various traffic signals are without power therefore, generators are in place at key locations.
- Power outages continue to be reported at Northborough, Sterling (Bean Rd), Townsend, Littleton Underpass and Littleton Taylor Street and Westford depots.

MBTA

- Commuter Rail Operations - Downed trees and hangers could lead to potential delays on the following lines
- Fitchburg CR line could anticipate up to 30 minute delays for the morning commute
- Haverhill CR North could anticipate up to 30 minute delays for the morning commute
- Worcester to Boston - no delays expected.

Amtrak

- Normal Operations on the Northeast corridor

Mass Port

- Logan International - Normal operations
- Hanscom Air Base - As of last update to Logan tower 10/30 - 1848, facilities without power. attempting to get generator for fuel farm. Otherwise operational and accepting arrivals and departures.
- Worcester Regional - Power restored as of 0130. Will be in normal operations today.

Steamship Authority

- Woods Hole is conducting normal operations.

Regional Transit Authorities

- Inter-city bus operations should be at or near normal operations with isolated detours caused by downed trees/road closures.

MA National Guard:

The Massachusetts National Guard has approximately 360 personnel on duty. Air and Army Guard engineers continue to support local authorities conducting debris clearing operations on main roads in the towns of East Hampton, Wilbraham, Barre, Northborough, Southbridge, Oxford, Hampden, Oakham, Holland, Springfield, South Hadley, Easthampton and West Springfield. Two MANG personnel are supporting MEMA liaison/coordination at Region 3/4 HQ in Agawam. Personnel will be deploying to Sunderland to assist with wellbeing checks of remote dwellings. Capabilities are on hand to provide support to public safety agencies, shelter support, and commodities transport/logistics support.

Operational Services Division (OSD):

Focus continues on obtaining rental generators for communities. Generators have been ordered from Garner Environmental Services from various locations, all to be delivered 10/31. Delivery times to be confirmed as trucks are loaded. Four (4) will be delivered to MEMA HQ, four (4) to Region 3, and 1 to Holland MA Senior Center.

Four fuel vendors on statewide contract have been put on alert for deliveries to municipal DPW locations.

Debris removal vendors continue to respond to yesterday's request for availability.

Secretary of State's Office / Mass 211:

Secretary of State's Office / Mass 211 reports that from the beginning of this event, there has been a total of 1,131 total calls with the subject of those calls being: citizens looking for information as to the return of power followed by sheltering and warming center availability.

Massachusetts Department of Agriculture (MDAR):

The shelter at Northampton has 15 dogs, 1 snake and several birds on site. MDAR has two representatives onsite to assist.

MA State Police (MSP):

Troop B - Western:

There have been no significant requests for services. Ongoing dialogue has been initiated by each Barracks to communities, with no requests forthcoming.

- SP Lee B1 - no issues, no road closure. Southern Berkshires see little if no power outages.
- SP Shelburne Falls B2 - No significant issues or road closures. Power outages mainly in Eastern and Southern Franklin County but being restored in main corridors.
- SP Springfield B3 - No road closures. Widespread power outages in cities and towns. At this time no significant requests of MSP for additional assets.
- SP Cheshire B4 - No issues or road closures due to this storm. Very little and isolated power outages.
- SP Russell B5 - Road closure at Rts 23 & 20 due to poles down. Mass Hiway has detour established. Significant power outages in lower elevations. Barracks currently on generator power.
- SP Northampton B6 - No road closures. Significant power outages in lower elevations. No significant requests at this time of MSP for services or assets. Barracks and BHQ currently on generator power.

Troop C - Central:

As of this time all local police departments in Troop C have been contacted and advise that they are all set for manpower.

The towns of Granby, Hardwick and Brimfield request extra drive throughs to help prevent any possible breaks, this will be done as part the respective patrols.

- C-1 Athol has power and all roadways are passable.

Troops A, D, E, F, and H have no reportable incidents.